

<b>Title of Report</b>	Parking Zone F Stage 4 Review Consultation	
<b>Key Decision No</b>	CHE S313	
<b>For Consideration By</b>	Cabinet	
<b>Meeting Date</b>	18 March 2024	
<b>Cabinet Member</b>	Councillor Mete Coban, Cabinet Member for Climate Change, Environment and Transport	
<b>Classification</b>	Open	
<b>Ward(s) Affected</b>	Hoxton West Ward, Hoxton East and Shoreditch Ward and Haggerston Ward	
<b>Key Decision &amp; Reason</b>	Yes	Significant in terms of its effects on communities living or working in an area comprising two or more wards
<b>Implementation Date if Not Called In</b>	27 March 2024	
<b>Group Director</b>	Rickardo Hyatt, Group Director Climate, Homes and Economy	

## **1. Cabinet Member's introduction**

- 1.1. Despite falling car ownership in Hackney there continues to be more demand for parking than there is space available. The most effective tool available to the Council to manage and prioritise road users according to need and encouraging a shift towards more sustainable forms of transport, is controlled parking zones.
- 1.2. The Zone F review is designed to review existing parking restrictions to ensure that they meet the demands of the residents and businesses within the Zone as well as promoting more sustainable forms of transport by asking residents where they would like to see an expansion of these.
- 1.3. The policies for the introduction and review of parking controls are set out within the Parking Enforcement Plan (PEP 2022-2027). They require the

Council to consult residents and businesses within the affected areas and seek their feedback on parking controls.

- 1.4. The recommendations set out in this report seek to resolve any ongoing parking pressure and to revise restrictions and the hours of operation to suit the needs of those within the zone.
- 1.5. I commend this report to Cabinet

## **2. Interim Group Director's introduction**

- 2.1. A review of the operational hours and design of Parking Zone F, covering the Wards of Hoxton East, Haggertson and Hoxton West and Shoreditch was undertaken in July 2023. This report details the results of that consultation and the recommendations made as a result of the consultation.

## **3. Recommendations**

**Cabinet is recommended to:**

- 3.1. **Approve changing the operational hours to Monday to Friday 8:30 am to 6:30 pm and Saturday 8:30 am to 1:30 pm in all roads within Zone F.**
- 3.2. **Approve proposals to convert all existing resident and business permit bays to general permit bays.**
- 3.3. **Approve implementation of the parking design changes for Zone F.**

## **4. Reason(s) for decision**

- 4.1. Although Monday to Friday, 8:30 am to 6:30 pm, was the most popular option, the widespread support for extended hours across the zone, coupled with the independent stress survey indicating significant weekend stress, led to the conclusion that reducing operational hours would not benefit residents and businesses.
- 4.2. Although there was notable support (15%) for Monday to Sunday controls, this level was deemed insufficient to justify implementing this option independently. The parking stress survey revealed increased parking stress in the evenings compared to controlled hours; however, this increase was not significant enough to warrant extending control hours
- 4.3. Converting all business and resident bays to general permit bays will standardise parking bay types and signage throughout the zone.

## **5. Details of alternative options considered and rejected**

- 5.1. An alternative was to forgo a review consultation and maintain current parking controls in Zone F. However, this would conflict with the Council's parking policies and consultation charter, as it would ignore the needs of residents and businesses. Delaying the review and consultation was an option but contradicted the Council's policies, and there were compelling reasons to proceed with a review.
- 5.2. Regarding operational hours, maintaining the existing schedule was not an option. This aligns with Council policies, which advocate for standardising parking zone hours wherever possible to minimise confusion for motorists parking in different zones.
- 5.3. Parking Services explored creating a split zone with varying operational hours in different sections. However, this approach was deemed unviable upon reviewing the distribution of support for the three most popular operational hours options, as it was found that support for each option was evenly spread across the entire zone.

## **6. Background**

### Policy Context

- 6.1. The PEP (Parking Enforcement Plan) recommends a review of newly implemented Parking Zones (PZs) within a year of implementation (or sooner if a need is identified) and thereafter all existing PZs are to be reviewed when a need to do so has been identified. This ensures that PZs are operating effectively and to assess the need for modification. In reference to this consultation, the last Stage 4 review was carried out in 2010 in which time a number of schemes have been introduced that may have affected how the parking zone functions for residents and businesses in the zone.

### Equality impact assessment

- 6.2. Please see appendix 1

### Sustainability and climate change

- 6.3. n/a

### Consultations

- 6.4. Internal consultations were held with various team within the council (Streetscene, Waste, Planning etc) in March 2023

- 6.5. An external consultation with 10933 households and businesses in Zone F was carried out between 17 July and 25 August 2023
- 6.6. A statutory consultation will be required before any changes to the current parking restrictions or operational hours in Zone F can be implemented

Risk assessment

- 6.7. n/a

**7. Comments of the Interim Group Director, Finance**

- 7.1. As part of the ongoing programme of parking control zone reviews, Parking Services consulted with residents and businesses on their preferred hours of operation for their zone (Zone F). This report details the consultation feedback and the results to determine the changes to all existing permit bays.
- 7.2. This report puts forward recommendations in Section 2 which includes changing the operational hours, converting all existing resident and business permit bays to general permit bays and design changes as per the final design map.
- 7.3. Parking Services has ensured that all aspects of its consultation strategy has been undertaken in accordance with the Parking Enforcement Plan (PEP) 2022-2027 and the Council's Consultation Strategy.
- 7.4. Section 3.54 of the report details the costs relating to the recommendations, a total of £ 39,027 which includes £22,247 worth of consultation costs which have been absorbed in 23/24 revenue budgets. The implementation costs of £16,600 are projected to take place in 24/25.
- 7.5. All parking revenue income and surplus are utilised within conditions specified in the s55 of the Road Traffic Regulation Act (1984).

**8. VAT implications on land and property transactions**

- 8.1. n/a

**9. Comments of the Acting Director of Legal, Democratic and Electoral Services**

- 9.1. The Council may, under section 45 of the Road Traffic Regulation Act 1984 (the "1984 Act"), designate parking places on highways for various classes of vehicles. Section 46 of the Act allows the Council to charge for parking in

places. Before a traffic order designating a parking place is made or varied, the Council must consult and publish notification of the proposed Traffic Management Orders in accordance with the Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996 (the "Procedure Regulations").

- 9.2. In determining what parking places are to be designated under section 45 of the 1984 Act, the Council shall consider both the interests of traffic and those of the owners and occupiers of adjoining property, and in particular the Council shall have regard to the need for maintaining the free movement of traffic, reasonable access to premises and the extent to which off-street parking is available in the neighbourhood. In addition to this, the Council must secure the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians) and the provision of suitable and adequate parking facilities on and off the highway..
- 9.3. The Secretary of State's Statutory Guidance to Local Authorities on the Civil Enforcement of Parking Contraventions recommends that enforcement authorities consult locally on their parking policies when they appraise them. They should seek the views of people and businesses with a range of different parking needs as well as taking into account the views of the police.
- 9.4. Following the consultation coming to an end the Local Authority should conscientiously consider the consultation responses, or a summary of them, before determining what, if any, action to take.
- 9.5. There are currently Parking restrictions in place in Zone Z. Following feedback from residents, and as per council policy, Parking Services carried out a consultation on the hours of operation across Parking Zone Z.
- 9.6. Following the outcome of that consultation, it is recommended that the Director, Climate Change & Sustainability:
  - 9.6.1. Approve changing the operational hours to Monday to Friday 8:30 am to 6:30 pm and Saturday 8:30 am to 1:30 pm in all roads within Zone F.
  - 9.6.2. Approve proposals to convert all existing resident and business permit bays to general permit bays.
  - 9.6.3. Approve implementation of the parking design changes for Zone F as per the final design map and table in Appendices 3 and 4.
- 9.7. The report also recommends that Director, Environment and Climate Change Authorise the Head of Parking and Markets Services to consult on and take the final decision on whether to make the amendments to the Traffic Management Orders for Parking Zone F to give effect to the recommended changes in 2.1 to 2.3 above, subject to the requirements of the Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996 (the "Procedure Regulations") being complied with and all responses received during the consultation period being considered before reaching a

decision. Such a decision is to be recorded in writing and signed by the Head of Parking and Markets Services.

- 9.8. The Council's scheme of Delegation for Climate, Homes and Economy delegates authority to the Director, Environment and Climate Change to authorise and implement Parking Zones, where this is not reserved to the Executive. (This also covers Stage 4 Operational reviews). The Director, Environment and Climate Change is authorised to approve the recommendations set out in paragraph 2.1-2.4 of this report.

### **Appendices**

Appendix 1 - Post Consultation Equality Impact Assessment

### **Background documents**

None

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<b>Comments for the Interim Group Director, Finance prepared by</b>	Name John Holden Title Head Of Finance Email john.holden@hackney.gov.uk Tel 020 8356 4653
<b>Comments for the Acting Director of Legal, Democratic and Electoral Services prepared by</b>	Name Josephine Sterakides Title Team Leader Email josephine.sterakides@hackney.gov.uk Tel 020 8356 6395

## Post Equality Impact Assessment.

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### London Borough of Hackney Equality Impact Assessment Form

The Equality Impact Assessment Form is a public document which the Council uses to demonstrate that it has complied with Equalities Duty when making and implementing decisions which affect the way the Council works.

The form collates and summarises information which has been used to inform the planning and decision making process.

**All the information needed in this form should have already been considered and should be included in the documentation supporting the decision or initiative, e.g. the delegate powers report, saving template, business case etc.**

Equality Impact Assessments are public documents: remember to use at least 12 point Arial font and plain English.

The form must be reviewed and agreed by the relevant Assistant Director, who is responsible for ensuring it is made publicly available and is in line with guidance. Guidance on completing this form is available on the intranet.

<http://staffroom.hackney.gov.uk/equalities-based-planning-and-decision-making>

#### **Title and purpose of this Equality Impact Assessment:**

Parking Zone F Stage 4 Review (Post Consultation)
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#### **Purpose of this Equality Impact Assessment:**

<p>The purpose of this exercise is to assess the potential impacts of the Stage 4 consultation recommendations and changes to Zone F, in terms of scope on residents, businesses and visitors with protected characteristics. The consultation has explored and confirmed a parking design and operational hours for the consultation area.</p>
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<p>As a public authority, Hackney Council has a duty to consider or think about how its policies or decisions affect people who are protected under the Equality Act.</p>
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<p>The purpose of this Equalities Impact Assessment is to demonstrate that the Council has given due regard or has thought about the need to:</p>
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- |   |
|---|
| <ul style="list-style-type: none"><li>• eliminate unlawful discrimination</li></ul> |
|---|

- advance equality of opportunity between people who share a protected characteristic and those who don't
- foster or encourage good relations between people who share a protected characteristic and those who don't
- remove or reduce disadvantages suffered by people because of a protected characteristic
- meet the needs of people with protected characteristics
- encourage people with protected characteristics to participate in public life and other activities

**Officer Responsible: (to be completed by the report author)**

<b>Name: Rahi Noor</b>	<b>Ext: 3832</b>
<b>Directorate: Climate, Homes and Economy</b>	<b>Department/Division: Parking Services</b>

**Group Director, Climate, Homes & Economy: Rickardo Hyatt**

**Date: 21 December 2023**

**Signature:** RHyatt

**Comment :**

**PLEASE ANSWER THE FOLLOWING QUESTIONS:**

- 1. Please summarise the service, function, policy, initiative or saving.** Describe the key objectives and outcomes you expect. Make sure you highlight any proposed changes.

- The aim of the project was to conduct a review of Parking Zone F, in accordance with the Council's Parking and Enforcement Plan (2022-2027).
- The reason to carry out a stage 4 consultation was infrastructural developments which have been made both within the parking zone and in the zones surrounding it. In line with our Parking and Enforcement Plan, the Council has a duty to review parking zones as and when they are required. The review process included an evaluation of the operation of the zone, a review of complaints, correspondence and consultation with residents and local businesses.
- Parking Services carried out a 6 week review which commenced on 17th July 2023 and was completed on 28th August 2023. The consultation allowed all residents and businesses within the area adequate time to respond to the consultation.
- The key objective of the parking review consultation was to identify whether operational hours and parking design are reflective of the needs of residents and businesses in the area, the aim was to also consider how the Council may revise the zone to meet the needs identified through the consultation.



- Consultation packs containing leaflets, questionnaires, a user-friendly map of Zone F and a freepost envelope were delivered to all residents and businesses within the consultation zone. In accordance with the Parking Service's Consultation policy, only one response was accepted per household which is monitored by the allocation of a unique reference number per address. Residents were also allowed to go online and fill out the questionnaire. Any resident or business who did not receive a consultation document were able to contact the consultation team via phone and email to request a copy or their allocated unique reference number.
- On-street posters were installed on all roads within Zone F - the posters advertised the consultation and gave information on how feedback could be provided.
- In line with our Parking and Enforcement Plan (2022-2027) Parking services allowed residents and businesses the option to provide their feedback on a set of standardised hours. The hours were reflective of the existing controls around the borough and in nearby parking zones. The following options were provided as part of the consultation, Monday to Friday 8.30am to 6.30pm, Monday to Saturday 8.30am to 6.30pm, Monday to Friday 8.30am to 6.30pm and Saturday 8.30am to 1.30pm, Monday to Saturday 8.30am - Midnight, Monday to Sunday - 24 hour controls. The existing hours of Monday to Friday 7.30am to 6.30pm and Saturday 7.30am to 1.30pm were not offered as they were not standardised hours.
- Previous feedback received from residents in this area indicated the zone varies in the socio-economic makeup, from residential areas in the east and west, to a strong commercial and night time economy in the south. With this in mind, the consultation allowed residents and businesses to request specific design concerns should they have any. The Council will review visitor parking in order to assist local businesses, however in line with the parking hierarchy structure, resident parking was prioritised.
- The Stage 4 consultation also consisted of questions relating to the proposed design and the implementation of sustainable transport initiatives. Overall, majority of the feedback received suggested that residents and businesses were in favour of the zone design that was proposed, all feedback relating to sustainable transport requests have been forwarded to the Council's Streetscene team to address.
- The review also ensures that the parking restrictions comply with current safety standards outlined by the Department for Transport.
- In line with the Council's revised consultation policy regarding its approach to assessing public feedback, the consultation team filtered out and voided responses which were duplicate submissions, incorrect unique reference numbers or where addresses were incorrect or incomplete. This ensured that the feedback used to inform the Council's decision making process was an accurate representation of resident and businesses views. The changes were communicated via the consultation leaflet and the Council's consultation webpage. A further recap of the changes can be located in the delegated powers report which provides a detailed explanation [DPR, Parking Services Consultation Policy, 2020](#).
- The key factors considered in confirming the Zone F operational hours and parking design include, but are not limited to the following; road safety and parking demand, air quality, traffic management, parking stress and consultation feedback.

## 2. Who are the main people that will be affected?

Consider staff, residents, and other external stakeholders.

- Local residents, business owners, disabled motorists, Waste Services and Emergency Services (Ambulance, Fire and Police) are the main groups affected and consulted as part of the Stage 4 consultation. A published delegated report detailing the recommendations as well as summary documents will be communicated with all those affected.
- Emergency Services are impacted due to the requirement that sufficient road width clearance is provided for emergency vehicles in case of emergencies. The parking design is communicated to the emergency services to ensure that they are happy with any proposed design changes.
- The Council's markets team were also affected and consulted as part of the operational hours review. They have been informed of the standardised hours being proposed and of any design changes. The Council have worked closely with senior markets staff to ensure the consultation outcome factors in the needs of the Market in Zone F.
- The parking design engineers have proposed specific design changes in Zone F, residents and businesses will have had the opportunity to provide feedback on these design proposals during the consultation. The overall feedback has been taken into consideration at the recommendation stage. Residents and businesses had the opportunity to raise any comments or concerns on the existing design as part of the consultation, so there were possible amendments to be made based on requests from the consultation. shared use parking bays will also be implemented outside local businesses and public amenities to facilitate visitor parking.
- The recommendation to introduce the standardised operational hours of Monday to Friday 8:30 am to 6:30pm and Saturday 8:30 to 1:30pm will affect all residents and businesses in Zone F.
- If design changes are made, in order to mitigate a negative impact on the local community, Council officers will ensure that they only implement proposed design changes which are feasible and which do not impact different service users in the area.

The table below shows the protected characteristics and how the Zone F review may impact them.

Protected Characteristic	How the F Review will affect them.
Age	We do not expect individuals within this protected characteristic group to be any more or less affected by the Stage 4 consultation recommendations.

<b>Disability</b>	The consultation process allowed all disabled motorists living within the parking zone to provide their feedback and express their views on the operational hours they would like to see confirmed for the zone and the parking design proposed.
<b>Gender reassignment</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the Stage 4 consultation recommendations.
<b>Marriage and Civil Partnership</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the Stage 4 consultation recommendations.
<b>Pregnancy and maternity</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the consultation process.
<b>Race</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the consultation process.
<b>Religion/belief (including non-belief)</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the consultation process.
<b>Sex</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the consultation process.
<b>Sexual Orientation</b>	We do not expect individuals within this protected characteristic group to be any more or less affected by the consultation process.

### 3. What research or consultation(s) have been carried out?

Please provide more details, together with a summary of what you learned.

- The project includes a six week consultation with all stakeholders on the current operational hours in Zone F and the design of parking controls.
- The decision to consult was in line with the Parking and Enforcement Plan, which states Councils have a duty to review parking when a need is identified. A review consultation was conducted in Zone F in 2010, since then there have been various infrastructural developments in the zone and nearby parking zones.
- The review of parking zone F was built into the yearly project plan confirmed by the parking services technical team.

- The consultation zone F is one of the largest in the borough, holding a boundary with Tower Hamlets and encompassing Haggerston, Hoxton and Shoreditch. The socio-economic make-up varies from highly residential areas in the east and west to a strong commercial and night-time economy in the south.
- Prior to starting the consultation, Parking services created a profile report for zone F which assessed permit stress, pcn issue data, pay and display usage and complaints. This report allows the service to identify any parking issues within the zone and make changes accordingly.
- A design engineer has reviewed the existing design of each road within Zone F, ensuring they meet health and safety standards as set by the department of transport. Any design issues identified were consulted on as part of the consultation process.
- The decision was made to start the consultation in July 2023 allowing the Council to effectively manage its planning stage and resources. The consultation started after all the festivities had passed, allowing adequate response time was provided for all residents and businesses in Zone F to take part in the consultation.
- Internal Council teams such as Streetscene, Waste Services and Planning, alongside external stakeholders such as the Emergency Services, including Fire, Police and London Ambulance Services will be informed of the Stage 4 consultation recommendations. Health & Safety guidelines in place for both Waste Services and Emergency Services were built into the design of Zone F.
- The Council's disabled parking team carried out an audit of all existing disabled bays in the consultation zone, this has allowed the Council to ensure bays which are required by disabled residents remain and those not in use are removed, allowing for unused parking space to be utilised by other residents. The disabled parking team have recently implemented personalised disabled bays across the borough, including Zone F. Information on confirmed disabled bays and personalised bays have been shared with parking services design engineers, who reviewed the data and built in the confirmed disabled bays into the parking design of each zone.
- As part of the public consultation all local residents and businesses in the parking zone were consulted for a six week period and sent a consultation leaflet, a questionnaire and map of the current design. All consultation documents were available online (dedicated council webpage for parking consultations), questionnaire responses were also submitted online. The Stage 4 Consultation had a response of 4%
- The Council Installed posters on all streets in Zone F advertising the consultation and encouraging feedback. The on street poster contained information of the review aims and how residents and businesses can take part.
- The public consultation was an opportunity for all residents and businesses in the area to express their views on the operational hours and parking design they would prefer for their parking zone. All feedback and viewpoints expressed have been reviewed by the Council's parking team. The Council values the important feedback received from residents and businesses in the consultation zone. The data received as part of the Stage 4 consultation for Zone F, were analysed in line with the Council's revised consultation

feedback criteria. This criteria takes the form of, limiting responses to one per household, making certain questions and sections of the questionnaire compulsory and assigning unique reference numbers to all residential and business properties in the consultation zone. The changes have ensured the process is fair, open to less abuse and can present an accurate representation of residents and business viewpoints. The change has assisted the Council in its decision making process; all duplicate submissions, invalid addresses were easily identified and removed from the final consultation data.

- As part of the Stage 4 consultation process, all ward members in Zone F were sent copies of the consultation literature. As ward members are formal representatives of local residents and businesses the Council allowed them an opportunity to provide feedback on the documents.
- All contact details for Council's Parking Services were available on all literature such as consultation leaflets, website content, on-street posters and newspaper adverts. Therefore, residents and businesses had the opportunity to communicate directly with the team responsible for carrying out the consultation process. Questions and queries regarding the consultation, and any concerns raised were addressed directly by officers. Due to the diverse demographic makeup of Hackney, all consultation documents were available in different languages on request to ensure that residents and businesses were not disadvantaged due to language barriers. During the consultation process, the Council did not receive any requests for translated copies of the documents.

#### **4. Equality Impacts**

This section requires you to set out the positive and negative impacts that this decision or initiative will have on equalities.

##### **4 (a) What positive impact could there be overall on different equality groups and on cohesion and good relations?**

- The Council took various measures when planning the Stage 4 consultation as well as during the consultation to ensure that the consultation remained inclusive of various equality groups and maintained cohesion and good relations. The consultation outcome is based on a combination of feedback from residents and businesses as well as other combinations such as parking stress, road safety and traffic flow. As the Council is introducing the standardised set of operational hours (Monday to Friday 8:30am to 6:30pm and Saturday 8:30 to 1:30pm) and responding to needs of the consultation zone, this will have a positive impact on different equality groups and may improve the good relations between the Council and the community residing in Zone F.
- The overall feedback received from the consultation area supports the parking design proposed for Zone F. This alone indicates the Stage 4 consultation had a positive impact on all road users (motorists, pedestrians and cyclists) by ensuring the Council designs a zone reflective of local needs.
- The changes brought about by the Council's revised consultation policy regarding how it accepts consultation feedback also had a positive impact on the consultation. The drive behind the policy change was to ensure the consultation process remained fair, less open to abuse and allow the Council to make decisions on feedback which is representative of

resident and business parking needs. Due to this change and the introduction of unique reference numbers for individual residential and business properties, the consultation team were able to quickly identify and void submissions which didn't meet the criteria. The data which provided the base for the recommendations of the Stage 4 consultation, was reflective of the needs and views of Zone F.

- The Stage 4 consultation has now confirmed a set of operational hours and parking design for the zone, and a timeline for the implementation of controls will be arranged. This will allow the Council to actively work towards easing the parking stress currently being experienced by all residents and businesses. In addition, issues such as abandoned vehicles, dangerous parking, commuter parking, displacement parking, parked vehicles over crowding streets will all be significantly eased with the implementation of parking controls.
- As part of the review process, a design engineer reviewed the current layout of Zone F and proposed specific design changes where required to best reflect local needs.
- As part of the consultation approval process, consultation documents were sent to ward members to view before being made public and sent to the consultation zone. This allowed ward members as the formal representatives of the consultation zone to raise any concerns or questions before the consultation commences. All ward members were advised of the consultation period being extended from 6 to 8 weeks, to factor in religious festivity.
- The Stage 4 consultation has now confirmed a set of operational hours and parking design for the zone, and a timeline for the implementation of controls will be arranged. This will allow the Council to actively work towards easing the parking stress currently being experienced by all residents and businesses. In addition, issues such as abandoned vehicles, dangerous parking, commuter parking, displacement parking, parked vehicles over crowding streets will all be significantly eased with the implementation of parking controls.
- Residents and businesses in Zone F are familiar with parking controls, the proposed changes to the operational hours will not change the way parking provisions are implemented. Existing permit holders do not need to make any changes to their permits.
- The table below shows the protected characteristics within the zone and how the Zone f Stage 4 review consultation outcome will impact them.

Protected Characteristic	Analysis
Age	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
Disability	Recommendations to introduce the operational hours of Monday to Friday 8:30am to 6:30pm and Saturday 8:30am to 1:30pm and the final parking design for Zone F, is expected to positively impact all disabled residents and motorists in the area, as well as individuals providing care for them. The reduction of operational hours by 1 hour each

	day could mean that carers or visitors to disabled or elderly residents may not need to pay for parking for early morning visits.
<b>Gender reassignment</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
<b>Marriage and Civil Partnership</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
<b>Pregnancy and maternity</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
<b>Race</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations. .
<b>Religion/belief (including non-belief)</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
<b>Sex</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
<b>Sexual Orientation</b>	We do not expect individuals within this protected characteristic group to be any more or less positively affected by the Stage 4 consultation recommendations.
All points stated above could be seen as a positive impact on different equality groups and improve relations.	

**4 (b) What negative impact could there be overall, on different equality groups, and on cohesion and good relations?**

- Due to existing parking restrictions being in place, there is likely to be very minimal impact on the parking ability of different groups. Shared use bays and pay and display bays have been implemented outside businesses, local amenities and areas attracting visitors to accommodate the local demographic and business needs of the zone.
- The majority (40%) of responses were in favour of Monday to Friday 8:30 am to 6:30 pm, whilst (35%) were in favour of Monday to Friday 8.30 am to 6.30 pm and Saturday 8:30 to 1:30 pm. (5%) of respondents supported Monday to Saturday 8.30 am to 6.30 pm and 5% supported longer hours of Monday to Saturday 8:30 am to Midnight.

- While 40% supported Monday to Friday 8:30 am to 6:30 pm overall, 60% supported the longer hours of control from Monday to Sunday. The decision to retain Saturday morning controls may have a negative impact on residents and businesses who supported just Monday to Friday operational hours.
- There could be opposition to possible changes made to the hours of operation which could impact different people in different ways. For example, some residents may not be in favour of the decision not to implement their chosen controlled hours
- One of the key aims of the Stage 4 consultation was to gauge a preference for the operational hours of Zone F. The Council offered a choice of five standardised hours for residents and businesses to provide feedback on. Monday to Friday 8.30am to 6.30pm, Monday to Saturday 8.30am to 6.30pm, Monday to Friday 8.30am to 6.30pm and Saturday 8.30am to 1.30pm, Monday to Saturday 8.30am - Midnight, Monday to Sunday - 24 hour controls. The existing operational hours of Monday to Friday 7.30am to 6.30pm and Saturday 7.30am to 1.30pm were not offered..
- Whilst existing permit holders will not have to make any changes to their permits, the possible loss of an hour of control could be received negatively. However, parking services have reviewed parking stress within the zone and the possible loss of an hour will not impact permit holders greatly. The Council also has a duty in line with its PEP policy to standardise the controls in zones across the borough.
- As the Council last consulted zone F in 2010, changes have been made to the consultation feedback acceptance policy. There could be some confusion amongst residents and businesses who are not familiar with the new changes.
- The consultation started in July 2023, and ran for a period of six weeks. The decision to run the consultation for a longer period of time may receive negative feedback from some residents and businesses simply due to them wanting the Council to make decisions quicker.
- Elderly residents who experience mobility issues, may find it difficult to park outside of the hours of operation due to the parking stress and increase in motorist parking in the zone. This will result in them having to park further from home or their destinations and experience possible walking difficulties.
- An open and transparent consultation process will help to ensure maximum response and allow all groups and stakeholders to express their view and make comments. The Council is committed to this concept and has provided the consultation team contact details on the consultation documents and consultation literature.
- The review of the zone and the changes to the hours of operation will not have any more of a negative impact on other protected characteristics such as gender reassignment, marriage and civil partnership, pregnancy and maternity, race, sex and sexual orientation in comparison to occupants of the whole zone.



## 5. Equality and Cohesion Action Planning

No	Issue	Actions	How actions will be monitored	Timescales / Milestones	Lead Officer
1	Monetary impact of parking controls and permit parking.	Communicate permit pricing system on all consultation documents and council permit webpage, this transparent and open approach will allow permit holders to view correct information.	Through regular update of permit pricing information.	During the lifetime of the project and post implementation	Consultation Officer
2	Impact of parking controls, requirement to adapt to new change.	<p>Ensure the consultation summary leaflet clearly states the changes, and allow residents and businesses to communicate any concerns directly with the consultation team.</p> <p>The summary consultation document will also state key implementation and go live dates.</p> <p>Effective communication throughout the post consultation stage via summary documents and website updates to ensure residents and businesses are kept updated at all times with the project implementation timeline.</p>	Through updates of consultation webpage, summary documents, communicated directly with residents, businesses and stakeholders via emails/phone - where necessary meetings can be arranged.	During the post consultation process and implementation stage	Consultation Officer

No	Issue	Actions	How actions will be monitored	Timescales / Milestones	Lead Officer
3	Positive impact of the hours of operation and design changes on religious groups	Work with local Councillors and religious groups to inform them of the changes and continue to monitor their needs through ongoing engagement. By implementing proposed changes to meet their needs.	Through continuous review of the area and feedback from residents and businesses within the zone. Through effective and regular enforcement of the zone.	Throughout the life of the zone.	Technical Services Manager
5	Positive impact of the hours of operation and design changes on different age groups	If the recommendations proceed, parking signs reflecting the new parking controls will be installed, information sent to residents and businesses affected by proposed changes and statutory consultation with the public for a 21 day objection period which will allow comments to be submitted on the proposals.	Through continuous review of the area and feedback from residents and businesses within the zone. Through effective and regular enforcement of the zone.	Throughout the life of the zone.	Technical Services Manager
6	Positive impact implementing the hours of operation and design changes on disabled motorists	Implementation and enforcement of additional shared use bays for disabled motorists, concessions to be made available for visitor vouchers and Companion Badges. Inform residents that vouchers are no longer needed after hours of operation.	Through continuous review of the area and feedback from residents and businesses within the zone. Through effective and regular enforcement of the zone.	Throughout the life of the zone.	Technical Services Manager